

Extra fee/ - service price list 1.5.2025

	PostNord Parcel	PostNord Service Point (MyPack Collect)	PostNord Parcel locker	PostNord Home (MyPack Home)	PostNord Pallet	PostNord Groupage
Island and ferry surcharge (€/parcel or shipment) ¹	11,30 €	11,30 €	11,30 €	11,30 €	113,02 €	113,02 €
Rural area surcharge (% of freight) ¹	*	-	*	*	25 %	25 %
ADR- or LQ-surcharge (export & import) incl. 1 UN-class -additional classes (€/pc)	87,19 € 32,29 €	-	-	87,19 € 32,29 €	87,19 € 32,29 €	87,19 € 32,29 €
ADR-surcharge domestic (% of freight)	-	-	-	-	-	20%
Notification by driver	6,78 €	-	-	6,78 €	6,78 €	6,78 €
Dimensions exceeding Special terms and conditions (€/package) ²	18,80 €	6,14 €	-	18,80 €	41,82 €	41,82 €
Weight exceeding Special terms and conditions (€/package) ²	27,60 €	6,14 €	-	27,60 €	70,07 €	70,07 €
Storage fee if shipment is not picked up within fourth (4th) storage day (€/100kg/day)	-	-	-	-	0,96 €	0,96 €
Multiple package addition, shipment incl. 7-12 packages	3 %	-	-	-	-	3 %
Multiple package addition, shipment incl. over 12 packages	6 %	-	-	-	-	6 %
Capacity surcharge (€/parcel) ³	-	0,42 €	0,42 €	0,42 €	-	-
Home delivery surcharge ⁴	6,78 €	-	-	included in price	18,08 €	28,25 €
Special Handling ⁵	4,47 €	4,47 €	4,47 €	4,47 €	-	-
Tyres	6,00 €	-	-	6,00 €	-	-
Heavy not specified	6,78 €	6,78 €	6,78 €	6,78 €	-	-

Other fees (any service)

A written copy of the recipient's signature	10,17 €
Waiting time, loading or unloading (€/beginning 30 min) ⁶	35,04 €
Invoicing fee per freight invoice	7,91 €
Correction of invoice or re-invoicing (€/invoice)	22,60 €
Vain pick-up attempt	28,25 €
Creating of pickup order/waybill/label (€/shipment)	6,78 €
Missing or faulty EDI message	6,78 €
Clarification fee and alterations ⁷	11,30 €
Reportage (€/report)	105,11 €
Other hour-based assignments (€/ every starting 30 min)	21,47 €
Export Customs clearance (€/consignment), max. 3 items ⁸	33,74 €
Import Customs clearance (€/consignment), max. 3 items ⁸	44,08 €
Customs clearance with special procedure (€/consignment), max. 3 items ⁸	56,51 €
Faulty/deficient commercial or pro forma invoice	47,47 €
Cancellation or correction of Export clearance	18,42 €
Roller cage fee 1-5 cages €/month	15,45 €
Roller cage fee 6-10 cages €/month	25,75 €
Roller cage fee 11-30 cages €/month	41,20 €
Roller cage fee over 30 cages €/month	51,50 €
Lost/Unreturned roller cages €/piece	139,05 €
Exceptional situation surcharge	**

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The prices are in Euros, exclusive of VAT.

¹Postal code list available from our customer service centre and on our website www.postnord.fi.

*Possible Rural area surcharge for PostNord Parcel and PostNord Home services is defined in the Service price list.

²If the dimensions and weight of the package exceed the specifications of the service conditions, an additional fee will be charged for both excesses.

³Applicable for PostNord MyPack Collect, Service Point, Parcel Locker and Home -parcels to/from Sweden submitted from 25 November 2024 to 17 January 2025.

⁴Additional fee in case the consignee is a private person:

parcel services €/parcel

freight services €/shipment

pallet services €/pallet

⁵If one dimension is larger than 120 cm or if a parcel has two dimensions >60 cm, this fee will apply as it requires manual handling.

⁶Freight price includes 30 minutes of free loading and unloading time. Extra fee (€/beginning 30 minutes) is charged when free time is exceeded.

⁷Clarification fee is charged if advance information is incorrect or inadequate. E.g. false information regarding customer number, consignment note, packages, delivery address, or when shipment is not to be transported and shipment data must be deleted from the system.

⁸Additional fee for more than three items: 2,78 € per additional item

** An additional fee to be charged and determined depending on the situation, which can be charged when PostNord has to cover expenses related to temporary exceptional situations that PostNord cannot influence and which were not expected when the contract was concluded.